

Trauma Informed Care *IS* Healthcare

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Trauma Defined

Trauma results from an event, series of events, or set of circumstances that is experienced by the individual as physically or emotionally harmful. Trauma can be a single event, a series of events, and/or a chronic condition (e.g. childhood neglect, domestic violence, homelessness)

Trauma has a lasting adverse effect on the individual's functioning and physical, social, emotional, or spiritual well-being.

Source: Substance Abuse & Mental Health Services Administration (SAMHSA) 2012.





Traumatic Experiences Take Many Forms









Historical Trauma: Defined

- Passed down from one generation to the next
- Experienced by historically oppressed cultural, racial or ethnic groups



traumatic event in their lives.*

Mental Wellbeing, 2022.

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Trauma World View:

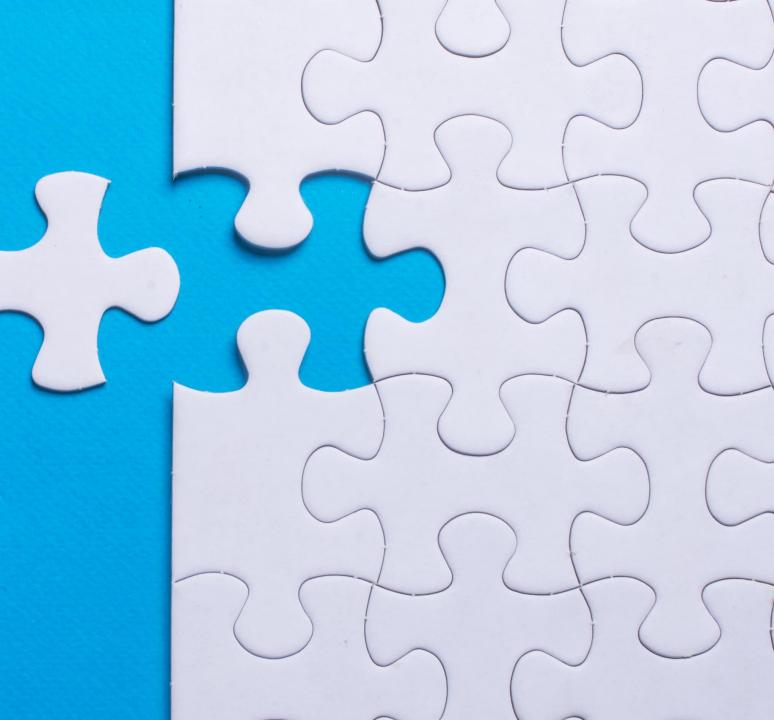
- The world is unpredictable
- People want to hurt me
- I am not safe
- No one will help me
- I am not good/smart/worthy enough for people to care about
- It will never get better
- I can't even trust myself

Trauma impacts how you see the world

PACIFIC

What determines the impact of trauma?

- Interpretation/perspective of the event
- Culture & various biopsychosocial factors
- Past history of trauma



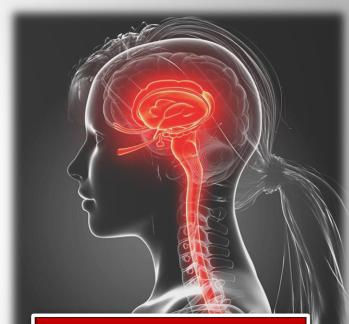
Traumatic events elicit Fight, Flight, or Freeze Reaction

- The body can't tell the difference between modern/work stress & a life threatening event – the same hormones are released with both
- Fight, flight, or freeze response in overdrive



WHAT CAN HAPPEN OVER TIME?

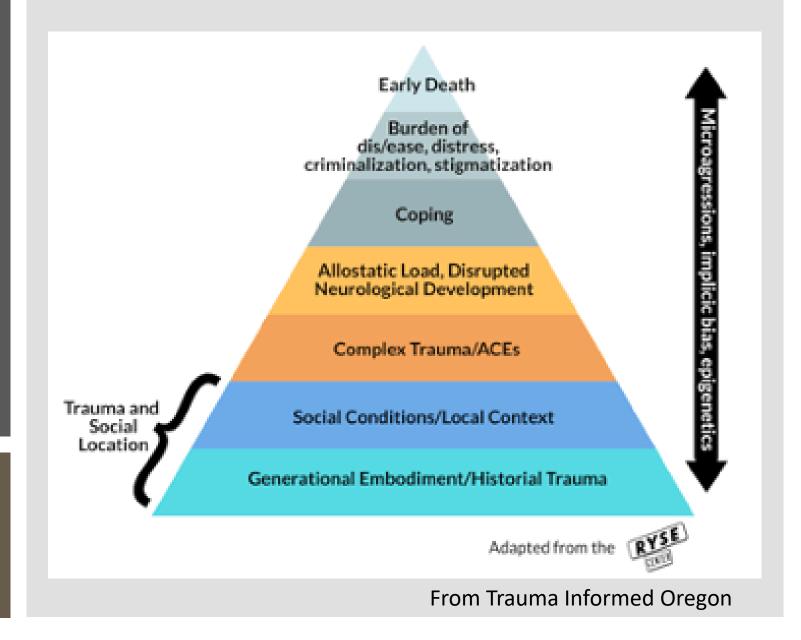
- Irritability, cranky, anger
- Headaches, stomachaches, heartburn, insomnia
- Weakened immune system, prone to illness
- Low sex drive, reproductive organ dysfunction
- Leads to depression & anxiety
- Stress hormones (cortisol/adrenaline/norepinephrine) can lead to physical ailments such as increased risk of diabetes, heart disease, blood pressure, and stroke.
 - The Big Idea: The response to stress is normal and automatic.



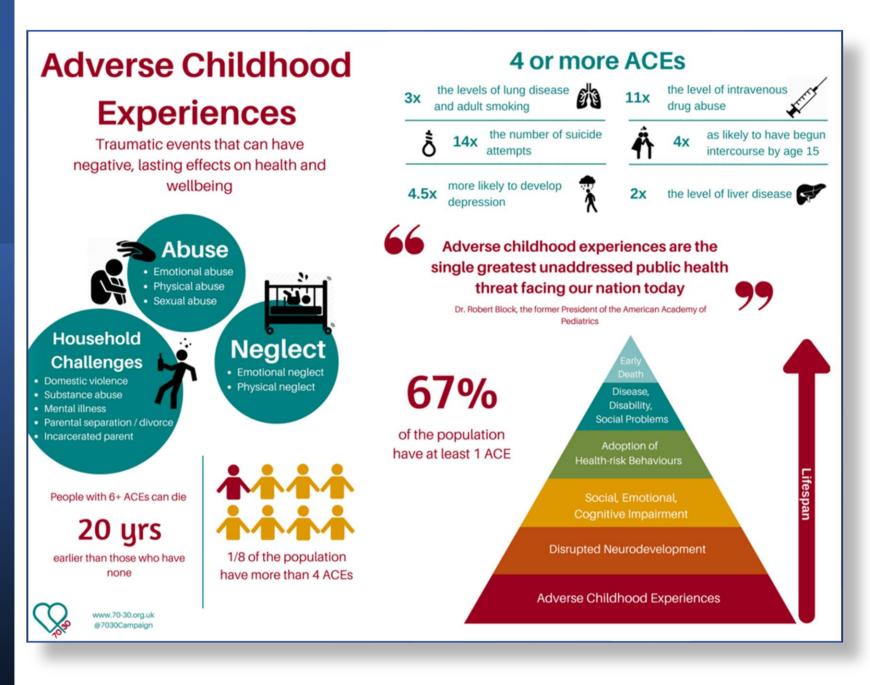
Limbic System

- Alerts us to danger
- Critical system for survival
- Stress = Danger in the brain

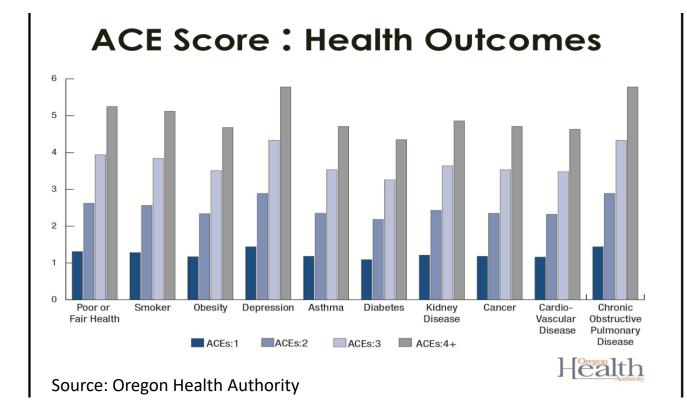
Adverse Childhood Experiences Study: A quick review



Shocking Results



The evidence is clear



- Felitti now understood that his ACE exposed obese patients were using their weight as a shield to prevent them from being an easier sexual target
- A similar insight pertained to addiction in that ACE exposed ACE exposed people with addictions were often using substances to cope with their childhood trauma
- ACE exposed people were also at higher risk for serious medical conditions like hypertension, COPD, heart disease, and cancer

Well now what??

THE FOUR "R'S: KEY ASSUMPTIONS IN A TRAUMA-INFORMED APPROACH



Realize the widespread impact of trauma



Recognize the signs of trauma



Respond with a traumainformed approach in all areas



Resist re-traumatization

Source: SAMHSA's Concept of Trauma and Guidance for a Trauma-Informed Approach, 2014

SIX KEY PRINCIPLES OF A TRAUMA-INFORMED APPROACH

Safety	 Physical setting is safe Interpersonal interactions promote safety
Trustworthiness & Transparency	 Org operations & decisions conducted with goal of building trust
Peer Support	 Create avenues for mutual self-help with peers across the organization

SIX KEY PRINCIPLES OF A TRAUMA-INFORMED APPROACH

Collaboration & Mutuality

- Level the power differential
- Sharing power & decision making

Empowerment, Voice, & Choice

- Support shared decision making
- Cultivate selfadvocacy

Cultural, Historical, & Gender Issues

- Recognize and address historical trauma
- Engage in DEI work



How do we implement those 6 principles?

Become Truly Trauma-Informed for Patients AND Staff



Governance &	Policy	Physical	Engagement &	Community
Leadership		Environment	Involvement	Collaboration
 How does the org leadership communicate its support and guidance for implementing a trauma- informed approach? 	 Do the org's policies &b procedures focus on trauma and issues of safety? Do HR policies address the impact to staff of working with trauma survivors? 	 How does the physical space promote a sense of safety, calm, & de-escalation for clients AND staff? 	 How is transparency & trust among clients and staff promoted? Are there strategies in place to comfort and empower patients AND staff? 	 Is there a system in place to communicate with community agencies to support patients with trauma?

Become Truly Trauma-Informed for Patients AND Staff



Screening, Assessment, Treatment

- Is there traumainformed screening available?
- Does the org have the capacity to provided traumaspecific treatment or refer to traumaspecific services?

Training & Workforce Development

 How does the org address the emotional stress that can arise when working with individuals with trauma?

Quality Assurance	
 How does the agency know AND the individual staff know they are using trauma-informed 	•

approaches?

Financing

- Does funding exist to support on-going training for staff on trauma-informed best practices?
 Does the budget
- Does the budget support provision of safe environments?

Thank you!

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